Home Gardens HomeOwners' Association

P.O. Box 2678 Riverside, CA 92516 (909) 781-0330 FAX (909) 781-7705

January 4, 2001

RE: Inspection of Playground Equipment

To Whom It May Concern:

The Home Garden Homeowners' Association used PlaySofo, LLC, to inspect our playground equipment and make recommendations about the safety of our park. The inspection was performed by Duke DeFillippo. We were completely satisfied with the work he performed and want others to know that his efforts on our behalf went far beyond those services initially contracted.

We had four pieces of older equipment and three newly installed climbing structures. We were not aware that one of the newest pieces of equipment, less than three months old, had been improperly installed. Duke alerted us to the installation problem and highlighted many other problems existing in the older equipment.

The results of PaySafe's inspection were provided to our Board in a booklet picturing each piece of equipment and recommending specific action. While the written record was necessary to effect the improvements, what was even more important was Duke's willingness to answer many, many questions following the inspection. He is a professional who is willing to take that extra step to help his customers, and we would highly recommend his services to others.

Sincerely,

FOR THE BOARD OF DIRECTORS

Jordan Realty Co., In Property Management

C: Board of Directors