

June 27th, 2003

Dear Sam,

On behalf of the city of Bakersfield, I want to thank you for your exceptional work on our master plan and playground safety audits. The entire staff agrees that the work is "second to none."

Since the completion of the master plan, we have received numerous compliments on the document from planning and recreation professionals, community leaders, the city's citizen advisory committees, and residents of the city. Perhaps the most impressive statement about the master plan is the fact that not a single change was suggested by any committee of the city council when they unanimously approved the plan. Our city manager, who has extensive experience with planning documents of all types, told me that our master plan is "one of the best" he has ever seen. We were also pleased that, with your help, we were able to make the plan available on our web site and on compact disk. It was a sincere pleasure working with Dr. Kelsey and your staff and we were very appreciative that PlaySofe was able to expedite the work to meet our ambitious schedule.

I know that my staff has also enjoyed working with you on the safety audits of the equipment and surfacing in our playgrounds. On many occasions, I was told about your professionalism and willingness to do whatever was required to meet our needs. Staff was thankful for the training and seminars you provided them. The completed audit and subsequent inspections have provided us with valuable information that has not only provided the residents of the city with a safe recreational environment but also protects the city of Bakersfield.

Again, I wish to express our thanks for all of your work and to tell you that we look forward to a long relationship with PlaySofo.

Sincerely,

Stan Ford,

Director of Recreation and Parks